



GENERAL TERMS AND CONDITIONS OF SALE

In order to benefit from the services offered by our campsite, we ask you to read carefully the general conditions below. These conditions govern the sales of stays and are valid at the time the order is placed. Booking a stay implies full adherence to our terms and conditions.

TERMS OF SALES

The request to reserve a accommodation must be made by an adult. The contract made is personal and cannot be transferred. The basic package is from 2 to 6 places, depending on the type of accommodation. The campsite reserves the right to refuse access to groups or families with a number of participants greater than the infrastructure of the rented accommodation or a different composition of the registration of the family. Babies and children are considered as a person and must be mentioned at the time of booking. For security reasons, unaccompanied minors will not be admitted.

FINAL RESERVATION

The reservation will be finalized only after receipt of the booking contract completed, dated and signed, the payment of the deposit equivalent to 30% of the total amount of the stay and after written confirmation from the direction of the campsite. The rental is fully equipped with crockery, quilts, pillows and mattresses (provide sheets and pillowcases).

PRICES AND TOURIST TAXES

Rates are inclusive of VAT with a VAT rate of 10% applicable on the day the rates were determined. Any subsequent change in the applicable VAT rate, occurring between the time the rates were determined and the invoicing of the stay, will result in a consequential change in the price including VAT, which the customer accepts without reservation. They include water, gas, electricity, a vehicle and access to the facilities: games and swimming pool.

The taxes of stay, instituted by the community of communes, are not included in our tariffs.

but it does not include:

Are not included :

- booking fess of 19€ per booking
- tourist residence tax (0.50€/pers/day)
- cleaning fee 60€ per accomodation (on request)
- pet fees according to season
- security deposit of 300€ to be paid on arrival and which will be refunded to you after inventory and inspection.

Promotions : Promotions are applicable to the booking. They can not give rise to any claim or refund a posteriori.

ARRIVAL DAYS AND TIMES

You may arrive on Saturday or Sunday between 16h00 and 19h30 except by prior agreement. Departure is before 10h00 on Saturday or Sunday.

For rentals out of the high season (July and August) and for weekends, please let us know in advance the day and time you expect to arrive.

PAYMENT FOR THE STAY

Modes of payment accepted

As a deposit or balance, you can pay for your booking or your stay using the following payment methods:

By credit card, Bank transfer and cash.

Terms of Payment

All requests for a firm booking from the buyer must be indicated in writing and be provided with the following:

- Payment of a deposit including 30% of the costs of the stay
- 19 EUR for booking fees

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- And the payment for cancellation insurance (when taken out)

Settlement must reach us within ten days of the sending of the contract (if not received within this time the booking shall be cancelled)

This reservation has contractual value only upon receipt by the buyer of a confirmation of registration issued by the campsite in the form of a booking voucher.

The balance of the stay must be paid no later than 30 days before the beginning of the stay. If the balance is not paid within the indicated time, it is considered canceled and our cancellation conditions described below apply.

LAST MINUTE BOOKING

Any booking made within a period of 30 days before the date of departure **must be paid in full**.

LATE ARRIVAL OR EARLY DEPARTURE

In case of a late arrival or early departure, with respect to the dates mentioned on your booking voucher, the total amount of the stay shall remain due. You shall not be entitled to claim any refund for the part of the stay not actually used.

NO ARRIVAL AT THE CAMPSITE

In the case where no one comes to the campsite within a period of 48 hours from the beginning of your stay, and without any proof and/or news of your arrival, we shall be able to reallocate your accommodation. We shall keep the fees as per our cancellation terms.

CANCELLATION

Due to the buyer:

All cancellations must be notified by post, which shall go into effect on the date of receipt of the letter.

- More than 30 days before arrival, the amount of the deposit shall be kept by the campsite.
- Less than 30 days before your arrival, the total amount of the rented accommodation, booking fees and insurance fee shall be kept.

For possible damages, we ask you to take out cancellation or stay interruption insurance at the time of your booking.

Due to the campsite:

If the campsite is obliged to cancel its rental of a bare pitch and/or rented accommodation at any campsite whatsoever that appears in this brochure, any contracting party having received its confirmation of stay, shall be informed by registered letter and reimbursed in full for the amount it has paid.

SECURITY DEPOSIT

A security deposit of € 300 is required for the holiday homes – this is to be paid on your arrival and will be returned to you by post within a week of your departure less any amounts that may be retained in the event of

- any damage that has occurred during your stay (€ 240)
- any extra cleaning required (€ 60)
- any missing items

INVENTORY – CLEANING

An inventory of the rental property shall be drawn up and signed by the client and the owner on arrival and on departure.

This inventory may be used in the event of any dispute over the condition of the property.

If you have to leave without completing the inventory on departure, your deposit shall be returned within a week subject to any deductions for damage or additional cleaning.

USE AND MAINTENANCE OF THE RENTAL PROPERTY

You undertake to keep the rental property clean during the stay and to leave it as clean as you found it. Everything should be put back where it was found. Any breakages/damage caused by your negligence must be paid for. Beds may not be used without sheets and pillowcases.

SMOKING IS NOT ALLOWED INSIDE THE PROPERTY

The owner will ensure that the property is clean for your arrival. If the property is not left in a satisfactorily clean state on your departure, an additional cleaning fee of 60 € is payable.

MINORS

Minors not accompanied by their parents cannot be accepted at the campsite.

PETS

Dogs and Cats (except dogs of categories 1 & 2) are allowed on the campsite – one per property. We would ask that all dogs are kept on a lead at all times. Please respect the hygiene and cleanliness of the site. The pet's passport must be presented on arrival – up-to-date rabies certificate and registration details are obligatory. Animals must be kept off the beds and the bedding must not be used for animals. They must not be left on their own in the property. We reserve the right to refuse entry to any noisy or aggressive animal.

ACCEPTANCE OF THE TERMS OF CONTRACT

All clients are required to conform to the internal rules of the site shown at the entrance and to study the emergency evacuation plan. Any information and pictures shown in our publicity and internet site are for information only and do not form part of our contract with you.

CLAIMS

Any possible claim with respect to a stay must be specified in writing and sent by registered letter with acknowledgement of receipt within 20 days following your stay.

for the Manager

for the client

Name:

Date:

Signature (preceded by hand-written words "lu et approuvé")

Please return the last page of this document duly dated and signed. If we do not receive it we shall deem that you have read and accepted the terms and conditions.